

CrisisGo Release Supports Decisions and Preparations for Re-Opening Schools, Businesses and Organizations Impacted by COVID-19 Pandemic

New functionality will help gather local data to make informed decisions about re-opening institutions after long closures caused by coronavirus outbreak.

At CrisisGo, we remain committed to helping people move from the 'react' phase of this situation to start planning and preparing for the next stage, which we expect to be reopening and recovery.

CrisisGo, the leading incident management and emergency communication technology provider, announced its latest product release designed to help virtually any institution impacted by the pandemic across the United States begin the recovery efforts and planning to reopen schools, business offices and campuses, warehouses, retail establishments and shops, churches and more.

CrisisGo is introducing Safety CheckIn – a non-intrusive intelligent survey solution with immediate escalation that allows administrators and managers to frequently 'check in' with their staff and community and gather real-time data to inform critical decisions they must make. This tool is frictionless – it does not require an app to download and works simply through email and/or SMS, and it provides localized data to make better decisions. The tool also features automatic and immediate escalation – meaning subject matter experts or local authorities can be instantly alerted as warranted by a specific answer to a survey question.

School district superintendents, business owners and managers can now monitor the impacts of a pandemic or other illness in and around the communities they serve. Incoming data can be used to inform leaders when vital businesses and institutions should be re-opened based on the spread or control of the illness in the area.

The company launched a microsite (covidresponse.crisisgo.com) to distribute resources and information to help schools, businesses, government agencies and other organizations begin planning for the reopening and recovery phases of the pandemic response.

With this product release, CrisisGo is also rolling out a facilities audit tool that will help users ensure the safety, security and health-quality of buildings and campuses, fleets and more. These new tools will work in tandem to help virtually any institution impacted to begin to emerge from the extended closures brought on by the coronavirus/COVID-19 pandemic.

“This latest product release reinforces CrisisGo’s commitment to helping our customers begin the recovery process from the current pandemic,” said Chris Vuillaume, General Manager for CrisisGo. “We moved quickly to develop and bring to market tools and features that will have real value for our customers as they continue their response to the challenges of the COVID-19 situation.”

CrisisGo has been a leader in ensuring the safety and security through communication technology. With so many institutions across the country impacted by the pandemic, CrisisGo has turned its development efforts to helping leaders continue operations, begin looking ahead and planning for the eventual reopening of buildings to people.

“Our customers’ stories about how they have responded to this situation have been amazing,” said James Spicuzza, co-founder and Chief Product Officer for CrisisGo. “To see the clients we work with react so quickly to ensure some level of continuity of operations – it has been amazing to see so much done in such a short period of time. At CrisisGo, we remain committed to helping people move from the ‘react’ phase of this situation to start planning and preparing for the next stage, which we expect to be reopening and recovery.”

The current release also includes enhancements to location services for 911 calls made from mobile phones, further reducing the time it takes law enforcement, fire or medical services to respond to an incident. CrisisGo Direct911 will provide accurate details to the 911 operator during an emergency call. In situations where a CrisisGo Alert is escalated to public safety personnel and a 911 call is placed from a mobile phone, the CrisisGo Direct911 feature will transmit location information to the 911 dispatch operator, anywhere in the country, without having to first install CrisisGo technology at the public-safety answering point (PSAP). Every PSAP supporting E911 will get CrisisGo Direct911 location information automatically – without requiring any incremental installation of any kind.

The release will be made publicly available on April 15, 2020. The microsite is currently available and free to the public. Visit covidresponse.crisisgo.com for more information.

About CrisisGo

CrisisGo is the premier safety and incident management platform that aligns communication across and within multiple agencies. First responders, safety and security teams, organizations and staff, and their communities trust the platform to rapidly respond to incidents, notify people based on roles in real-time, and facilitate recovery faster. CrisisGo is highly secure as demonstrated by its approved inclusion in the App Catalog for FirstNet, and reliability is demonstrated as an AWS Advanced Technology Partner. CrisisGo’s OpenAPI enables easy integration with IoT devices and virtually all communication systems and channels, creating robust, comprehensive safety networks for virtually any organization. CrisisGo’s digital safety tools have been chosen by over 16,000 schools and organizations. To learn more, visit <http://www.crisisgo.com>.